

**Criteria: II - Teaching and Learning Process**

Key indicator: 2.5.2 - Number of complaints / grievances about evaluation year wise during last five years.

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| **S.No.** | **Description** | **Links** |
|  | AY 2016 – 17  | [https://naac.kct.ac.in/2/ssr/2\_5\_2/AY 2016 - 17.pdf](https://naac.kct.ac.in/2/ssr/2_5_2/AY%202016%20-%2017.pdf) |
|  | AY 2017 – 18  | [https://naac.kct.ac.in/2/ssr/2\_5\_2/AY 2017 - 18.pdf](https://naac.kct.ac.in/2/ssr/2_5_2/AY%202017%20-%2018.pdf) |
|  | AY 2018 – 19  | [https://naac.kct.ac.in/2/ssr/2\_5\_2/AY 2018 - 19.pdf](https://naac.kct.ac.in/2/ssr/2_5_2/AY%202018%20-%2019.pdf) |
|  | AY 2019 – 20  | [https://naac.kct.ac.in/2/ssr/2\_5\_2/AY 2019 - 20.pdf](https://naac.kct.ac.in/2/ssr/2_5_2/AY%202019%20-%2020.pdf) |
|  | AY 2020 – 21  | [https://naac.kct.ac.in/2/ssr/2\_5\_2/AY 2020 - 21.pdf](https://naac.kct.ac.in/2/ssr/2_5_2/AY%202020%20-%2021.pdf) |